

Congratulation for the acquisition of your new ultrasound system!

We are pleased to announce you that your new ultrasound system is coming to you with an **unlimited remote access to our technical and clinical experts, whenever you need,** to help you with all the questions you can get.



Service Center: Find your local number in the STAR application



STAR : augmented reality mobile application which makes you more comfortable with your equipment for more efficiency and that allows you to access live our experts Directly on your ultrasound system with the button "Contact GE" located at the bottom of your screen

EXPERT LIVE SUPPORT

WHAT'S IN IT FOR YOU?

Expert Live Support helps maximize uptime:

- With fast access to GE experts
- 30% of issues on an ultrasound system are repaired remotely and often 3 times quicker*

> EXAMPLES OF REMOTE INTERVENTION

Technical Support

- Network/printer configuration
- Log-file analysis
- Remote repair
- Software updates

Clinical Support

- Preset modification
- System configuration
- Advanced tools training
- Image management (printing, sharing, archiving)

To get the full capabilities of the Expert Live Support, your system should be connected. To learn more about it,

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